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<u>in Livelihoods</u>
Write characteristics of business persons?
Why did Bachchu Manjhi come to the city?
What are the drawbacks of casual jobs?
What is a call centre?
How do people earn their livelihood in the urban areas?

Urban Livelihoods

- Q1. Write characteristics of business persons?
- Ans. Most businesspersons manage their own shops or business. They are not employed by anyone. But, they do employ a number of other workers as supervisors and helpers.
- Q2. Why did Bachchu Manjhi come to the city?
- Ans. Bachchu Manjhi worked as a mason in his village. In the village he did not get masonry work regularly. The income that he earned was not enough for his family. So, he came to the city in search of work.
- Q3. What are the drawbacks of casual jobs?
- Ans. There is no job security or protection in casual job. If workers complain about their pay or working conditions they are asked to leave. They are paid less and expected to work for very long hours.
- O4. What is a call centre?
- Ans. A Call Centre is a centralised office that deals with problems and questions that consumers/customers have regarding goods purchased and services like banking, ticket booking, etc.
- Q5. How do people earn their livelihood in the urban areas?
- Ans. People of urban areas are engaged in different activities. Some are rickshaw pullers, some are vendors, some are business persons, some are shopkeepers, some works in call centres, some works in office etc.